

# Eurolux Warranty

THIS WARRANTY IS VALID IN AUSTRALIA & NEW ZEALAND ONLY

**Note:**

Please complete the following details when you have unpacked the product and retain this card with the purchase invoice or sales docket.

**Warranty:**

This product is covered by a Warranty in addition to all rights available to you by statute.

The warranty is for a period of twelve (12) months from the date of purchase, subject to the following conditions. The warranty covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of omega appliances.

The conditions mentioned above are;

1. that the purchaser carefully follows all instructions packed with the product;
2. that the purchaser carefully follows the installation instructions provided and complies with the electrical wiring regulations, gas and/or plumbing codes;
3. that the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the **DOMESTIC, INDOOR** use for which it has been designed (with the exception of outdoor Barbecues);
4. that the product was purchased and installed in Australia or New Zealand;
5. that this Warranty does not extend to;
  - a) optional glass lids for hobs apart from claims which relate to mechanical or physical damage thereof at the date of purchase;
  - b) light globes (with the exception of microwave oven globes);
  - c) damage to ceramic glass caused by liquid or solid spillovers, lack of maintenance or impact. Please read the booklet explaining about liquids containing SUGAR;
  - d) damage to the surface coatings caused by cleaning or maintenance using products not recommended by the owners handbook;
  - e) defects caused by normal wear and tear, accident, negligence, alteration or misuse.
  - f) a product dismantled, repaired or serviced by any serviceperson other than an authorised employee or agent of omega appliances;
  - g) damage or defects caused by ceiling fans being installed externally.  
**(FANS ARE DESIGNED FOR INDOOR USE ONLY, unless specified).**
6. The provision of service under this Warranty is limited by the boundary of the nearest agent's area. Travelling cost incurred for service outside this area is not covered by this warranty and will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area.
7. The cost associated with the hire of extension ladders and scaffolding to service fans installed on ceilings greater than 3 metres will not be covered by this warranty. Such costs will be borne by the customer.

For service, please contact your local omega Smeg office or dealer/retailer from whom you purchased the product. If you are unable to establish the date of purchase, or if the fault is not covered by this warranty, or if the product is found to be in working order, you will be required to bear all service call charges.

**CONTACTS:**

SYDNEY – HEAD OFFICE.....Tele. (02) 93845678. Fax. (02) 96661318  
QUEENSLAND.....Tele. (07) 32660444. Fax. (07) 32667511  
NEWCASTLE.....Tele. (02) 49609266. Fax. (02) 49609277  
CANBERRA.....Tele. (02) 62807099. Fax. (02) 62807137  
WAGGA WAGGA.....Tele. (02) 69228600. Fax. (02) 69228611  
VICTORIA.....Tele. (03) 97951177. Fax. (03) 97951017  
TASMANIA.....Tele. (03) 63348166. Fax. (03) 63348177  
SOUTH AUSTRALIA.....Tele. (08) 83461888. Fax. (08) 83401034  
WESTERN AUSTRALIA.....Tele. (08) 94780466. Fax. (08) 94780470  
NEW ZEALAND (Innovative Agencies).....Tele/Fax. 3328952  
NEW ZEALAND (The Fan Man).....Tele. 94243383. Fax. 94281595

**DETAILS:**

Model No.....  
Serial No.....  
Date of Purchase.....  
Retailer.....  
Invoice/Docket No.....

**omega Appliances (a division of Hagemeyer Brands Australia Pty Ltd) ABN No.28001375686. ACN No.001375686**